



Cloud Backup

Backup data post in guide

Revision 1

Current as at 28th July 2011

Document ID: CBPOSTG

TECHNICIAN USE ONLY	
ReadyNAS Device Address:	https://_____/NEURAL

Information in this document is subject to change without notice. This document is updated periodically; please visit the Neural Networks website to obtain the most up to date revision.

Post In Process

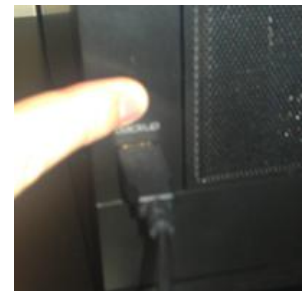
Step 1:

Plug the USB device in to the front of the ReadyNAS. You can use either a USB hard drive or USB key.



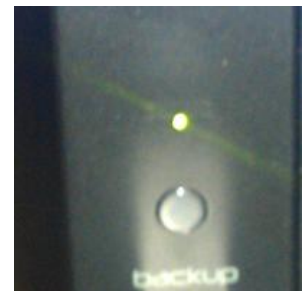
Step 2:

Press backup button on the front of the ReadyNAS



Step 3:

Wait for backup to complete. The backup light will stop flashing when the job is complete.



Step 4:

Print out and complete the Backup data post in form.

Please note that for ReadyNAS use you must choose "The root folder" as the "Data destination".



Step 5:

Wrap both the post in form and the USB device in appropriate packaging.

Packaging recommendations are:

- Bubble wrap with tape
- Packing foam



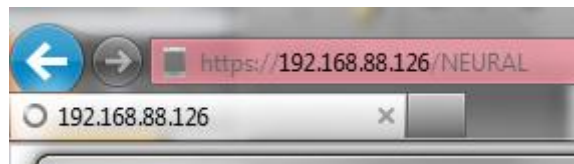
Step 6: Post to the following address

**ATTN: BACKUP MEDIA
NEURAL NETWORKS
Level 1, 24 Little Edward Street St
Brisbane QLD 4000**

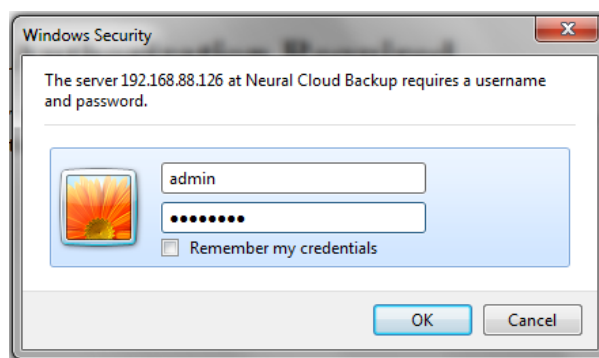
STOP

Your backup data will be processed by Neural and you will receive e-mail confirmation when this is complete. Do not proceed to step 7 until you have received this confirmation.

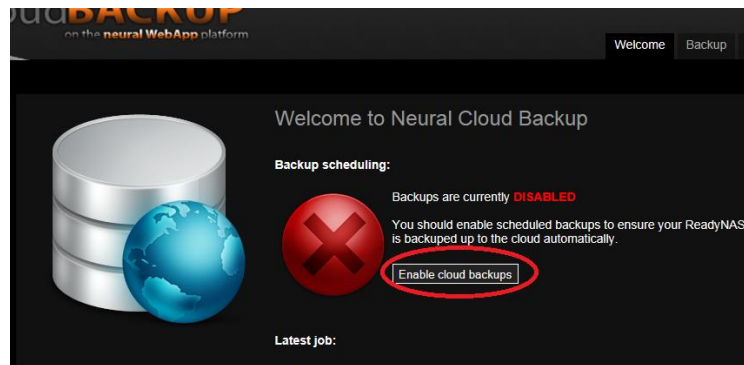
Step 7: Open your web browser and Type the “ReadyNAS Device Address” on the front of this document into the address bar. Ignore any security warnings from your web browser, this is expected.



Step 8: Enter “admin” as the username and type your ReadyNAS admin password into the password box. The default password is “netgear1”.



Step 9: Click “Enable cloud backups”



Your initial backup is now on the cloud and your ReadyNAS will automatically back up according to the schedule shown.

Support Information

You'll find the answer to most questions in our comprehensive [knowledge base](#) which can be found at <http://support.neural.com.au>

Additional support information can be obtained from within the cloud backup addin on the ReadyNAS by clicking the "Help" button on the left, or under the "Support" tab.

For questions not answered in the knowledge base, our support department is here to help. Simply submit a request (preferred) or send an email to support@neural.com.au

For urgent matters, please call us on **1800NEURAL** - Option 2 (Support)

International callers should dial +61731235311

You can find more support information on our [support page](#), as well as alternate contact details on our [contact us page](#) on our website at <http://www.neural.com.au/>